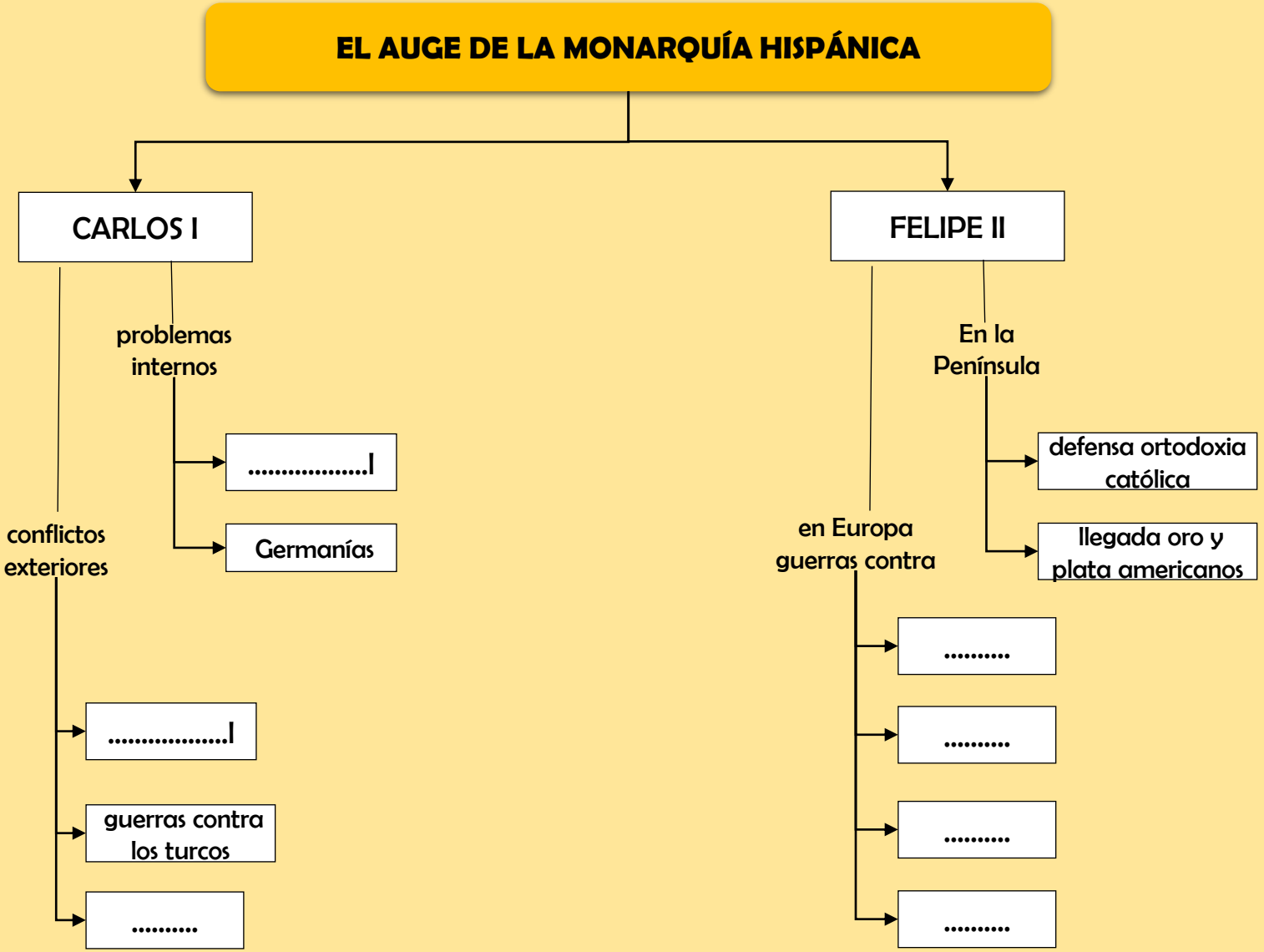Completa el mapa conceptual